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Customer Order Management Apprenticeship

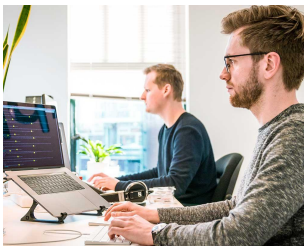
Location: **Huddersfield**

Posted: **7th October 2026**

Employer: **Cummins**

Role type: **Apprenticeship**

Entry Requirements:



Cummins Turbo Technologies is the only manufacturer focused solely on medium- to heavy-duty diesel engine turbo technologies. For more than 60 years, we have delivered innovative, reliable turbocharger solutions for our customers.

Business

Engineering

Training provided

Level 2 Customer Service Practitioner

Pay details

Competitive

Hours

35 hours a week

Requirements

- GCSEs at grades 9-4 including English and maths
- Excellent communication skills
- Knowledge of Microsoft software such as Excel and Outlook
- Problem solving ability
- Good attention to detail
- Ability to work well in a team

For this particular role we are under a legal obligation to ensure that candidates have completed a (Standard) Background Check, consisting of an identity check, a comprehensive 5-year history check covering employment, education and any gaps, and criminal record checks.

Minimum age

16

Description

We are looking for an enthusiastic Customer Order Management apprentice to join our team specialising in Supply Chain Planning for our UK Customer Service business unit. During your apprenticeship with us, you will learn how a major global organisation operates, gaining the tools and exposure you will need to become an expert in the industry.

Your day-to-day duties will include:

- Representing the customer within the department in relevant meetings
- Representing the client to the customer by communicating any potential changes in order requirements in a timely manner
- Analysing and identifying abnormal demand and reporting findings as necessary

- Running reports and distributing to relevant departments
- Acting as an onsite representative to expedite parts to the warehouse
- Providing excellent customer care

How to apply

For further details and to apply, please see the **company website**.

To enquire about this role: