

Care Navigator Apprentice - Lindley Group Practice

Location: **Huddersfield**

Posted: **13th August 2026**

Employer: **National Business College**

Role type: **Apprenticeship**

Entry Requirements:



The Lindley Group Practice is a GP surgery based in Lindley, Huddersfield. Their mission statement is: "To provide consistent, high quality, patient-centred care".

Business

Medical practice

Training provided

Level 2 Customer service practitioner

Pay details

National Minimum Wage rate for apprentices

Hours

37 hours per week

Requirements

- GCSE English at grades 9-4
- GCSE maths at grades 9-4 is desirable
- Excellent communication skills
- A friendly, professional, and patient-focused approach
- Attention to detail and organisational skills
- Team working
- Basic IT skills
- A genuine interest in healthcare and supporting the local community

Minimum age

16

Description

As the first point of contact for patients, you will play a vital role in ensuring every patient receives a professional, welcoming, and positive experience. Day-to-day responsibilities include:

- Meeting and greeting patients into the practice with a warm and friendly manner
- Monitoring the appointment book
- Answering phone calls from patients
- Assisting patients with appointments, enquiries, and accessing healthcare services
- Directing patients to other healthcare professionals
- General clerical tasks such as filing, scanning and photocopying

How to apply

Please apply on the [National Business College](#) website.

To enquire about this role:

